

How It Works



Create a Free and Secure

Facility Profile for your organization, adding key details about campuses, buildings, landlines, floor plans, contacts, and more.



In an emergency,

911 can view and utilize information in the Facility Profile to coordinate a faster, more effective response.



First Responders

will arrive sooner and also have key information to act quickly and to improve situational awareness.

South East Regional Emergency Services Authority

Serving the Communities of
Eastpointe, Fraser, Roseville, &
St. Clair Shores
Administrative: (586) 777-6700
Fax: (586) 777-7259



Additional services can provide even more protection for your employees, students, visitors, and property.

RAVE PanicButton

The first and only solution to join 911, first responders, and on-site personnel with the touch of a button. Learn more at www.ravepanicbutton.com

Smart911™

Smart911 protects individuals in your building and community with personal profiles that provide information to 911 in an emergency. Sign up for free at www.smart911.com



Protect Your Employees, Visitors, and Property with a Facility Profile



 **Smart911Facility.com**

Provide public safety with critical information for a faster emergency response.

Why Should I Create a Smart911 Facility Profile?

Responding to facilities and buildings is challenging for first responders. A Smart911 Facility Profile can significantly improve emergency response.

Improving Responders' Ability to Locate an Emergency Incident

Floor plans and other critical data provided through Smart911 Facility can significantly help streamline response.

Managing Emergency Impact

The faster emergency responders can access building details, such as utility shutoffs and AEDs, the better they can minimize the impact to life and property.

Enhancing Coordination Between Public Safety and Your Organization

Many facilities have unique internal emergency response procedures. Your Facility Profile can provide these to 911 and first responders during an incident at your location.

Providing a Method for Keeping all of Your Facility Information Updated

Smart911 Facility provides you with an easy-to-use method of securely storing and backing up your facility's critical information.

What Can Your Smart911 Facility Profile Include?



Be Prepared for Any Emergency.



In the event of a fire, your Facility Profile will save time by providing firefighters building layouts and utility information.



In a medical emergency, gate codes and access points will be available to EMS to help treat the victim faster.



In the event of an active shooter, police can use building details, campus layouts, and key contacts to coordinate their response.



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